Camping

- Powered site
- Powered camp site
- Unpowered site
- Unpowered site with water
- Permanent site

Accommodation

- The Lodge
- Eco family villa
- Eco cabin
- Superior family cottage
- Superior family villa
- Ensuite cottage
- Family cottage
- Ensuite family villa
- Ensuite cabin
- Permanent cabin

Facilities

- Amenities
- Camp kitchen
- Laundry
- BBQ
- Dump point
- Playground
- Picnic table
- Clothes line
- Swimming pool
- Mountain bike wash and service bay
- Recycling bins
- Evacuation meeting point
- Fire extinguisher

Guest Information

Welcome - please enjoy your stay

The wish of management and staff is for all guests to be able to enjoy a safe, happy, friendly and relaxing stay whilst at the park.

Be considerate of others and ensure your site and belongings are kept secure and tidy at all times. Please read the following which applies to all guests, residents or invited guests. Please be aware that the following rules cover the essential basics however, more details are available from reception. We also appreciate that you observe the rules displayed around the park facilities and activities and abide by any health and safety rules as directed by management.

Bicycles/scooters/rollerblades/go-karts: to be used during daylight hours only. Please observe all road rules including the wearing of helmets and necessary protective gear. Children are to be supervised at all times.

Children: for the safety of all guests, we require that all minors are back at their registered accommodation/site by 10pm. Adults/parents are responsible for all minors in their care.

Departure: all rooms/sites to be vacated by 10am on day of departure. Should you wish to check out before reception opens or extend your stay, please make alternate arrangements the day prior.

Dump point: see map for location. Please do not empty your waste into any amenity blocks.

Fires: no open fires are to be lit at any time.

Noise: please be respectful of the enjoyment of others within the resort by restricting noise from television, music and social gatherings between the hours of 10pm and 6am.

Parking: one car space is allocated for most sites/ accommodation. Please park your vehicle in this allotted position and not on the roadways.

Pets: small dogs are allowed when booking site accommodation only subject to park managers discretion.

Playground: use of playground equipment may result in serious personal injury including death, head, eye or spinal injury, paralysis, broken limbs or strains. Risks include falls and collisions with other users and hazards associated with gaps, openings and protruding objects.

Reception hours: 8am to 6pm Monday – Sunday.

Security: while park managers do their best to ensure a safe and secure environment, we do recommend that visitors to the park take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight.

Smoking: please note that smoking is not permitted in any accommodation or common areas.

Speed limit: all roads in the property are shared between pedestrians and vehicles. Speed limits are walking pace only.

Swimming pool: use of swimming pools and associated facilities may result in serious personal injury including death, drowning, head, eye or spinal injury, paralysis, broken limbs or strains. Flips, somersaults and inverted manoeuvres into the water are dangerous and prohibited. Other risks include diving head first, slips, trips, falls, running on wet surfaces and not providing adequate supervision to children.

Visitors: all visitors should park in the designated visitor parking area and be registered on arrival.

Wildlife: we ask that you not feed any of the wildlife as human food can be detrimental to their health.

For after-hours emergency only, please refer to the guest information provided at the time of check in. For cases relating to fire, police or ambulance please contact 000. The local police number is 07 4091 9800.

Please be considerate of other guests and refrain from the following while in the park: no swearing, illegal drug use, no excessive use of alcohol, no undue mess around site, no unregistered overnight guests, no undue noise, no acts of violence or abuse, no smoking in accommodation, no unregistered vehicles and no driving lessons to be conducted in the park grounds.

Failure to comply with any of the above including any damage caused to park accommodation or property may result in the guest being asked to vacate and leave the property with no refund issued.

Note: any caravan/campervan leads connected to our power outlets must be 15 amp tested and tagged. No double adaptors allowed. For the comfort of all guests, generators are not permitted. Plastic covers, carpets or mats outside tents or caravans are not permitted on any lawned area. Shade cloth or similar is welcome.

Risk warning

Park management wishes to warn all persons who engage in any activity for recreation, enjoyment, leisure or relaxation that the pursuit of such activities may result in harm or serious personal injury. All persons who engage in such activities do so at their own risk. Children and infants must be supervised by an adult at all times.

07 4091 1407

atherton@nrmaparksandresorts.com.au

/NRMAparksandresorts

@nrmaparksandresorts

nrmaparksandresorts.com.au

NRMA Parks + Resorts